

Return/Cancellation Policy

The California Chamber of Commerce indicates on the store website which products/services are nonrefundable. These product/service sales are designated as "final" and/or "nonrefundable" or "no refund/return." For live webinars, seminars and in-person events, please see the Cancellation Policy described directly on the product page or under the Additional Information tab on the product page. All other products may be returned within 30 days for a refund, excluding membership. Shipping and handling are nonrefundable and will not be credited or refunded when returning items. In order to receive a refund, all returned items must be in the same condition in which you received them. Any item that has been damaged or written upon will not be accepted for a refund. Any shrink-wrap items that have been opened are not returnable and not refundable.

Items missing from the delivery must be reported within 30 days. No credit will be given for any return received more than 30 days from the date the item was shipped to the customer.

A return authorization number is required to be noted on all returned packages. The QR code on your product will provide Return Instructions. All shipments must be returned via UPS, FEDEX or other traceable method. Any package returned to the California Chamber of Commerce but not received (lost) will not be refunded. All returned items must be received by the California Chamber of Commerce and qualify (as described in the first paragraph above) for a refund to issue.

Please use this shipping address for returns:

California Chamber of Commerce
920 Riverside Pkwy., Ste. 30
West Sacramento, CA 95605

Any item returned to the California Chamber of Commerce by mistake, such as an item purchased from another company, will be discarded after thirty days.